**TO WHOM IT MAY CONCERN**

Date: January 22, 2021

**Subject: Authorization letter for subscription for Bulk SMS service with masking.**

This is to inform that the concerned organization(s) and **8x8 International Pte Ltd** have been in a good working relationship. **8x8 International Pte Ltd** has been providing different mobile services including limited to account information enquiry, transaction alerts, notifications, and other value-added facilities to our customers through mobile phone for the time period.

**8x8 International Pte Ltd** has also been authorized to managing our mobile communication services connected across all (six) telecom operators in Bangladesh. Now, we would like to mask the alerts and notification messages sent from our end in the following brand names:

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| **Masking** | **1** | **2** | **3** | **4** | **5** | **6** | **7** | **8** | **9** | **10** | **11** |
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To the best of our knowledge, **8x8 International Pte Ltd** has good relations with the mobile network operators for different services. We greatly acknowledge **8x8 International Pte Ltd’s** capacity in delivering these services and hereby provide our best wishes for their future growth and prosperity.

Thanking You,

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Name:**

**Designation:**

**Contact:**

To,

The Head of Enterprise Business,

Grameenphone Ltd.

Basundhara, Baridhara, Dhaka

**Subject: Authorization letter for subscription for Bulk SMS service with masking.**

Dear Sir,

l, the undersigned, having necessary authority, do hereby authorize, appoint and engage **8x8 International Pte Ltd** to deal and communicate with Grameenphone Ltd. (GP) in relation to Bulk SMS service. From now until further notice from us, **8x8 International Pte Ltd** shall, on our behalf, manage Bulk SMS Service from GP and shall disseminate the same to our valued customers according to our requirement. Following the execution of the necessary agreement(s), they shall confirm our purchase order in writing and shall inform GP from time to time of the same as and when required by us. **8x8 International Pte Ltd** shall also make the payment to GP and maintain and settle all financial matter in addition to technological support in this regard on our behalf. We hereby also acknowledge and undertake the followings:

1. We do hereby authorize **8x8 International Pte Ltd** to sign any document or execute any contract with regard to Bulk SMS Service with GP. Such document or contract shall be considered as signed or executed by my company.
2. Any communication made or any act or omission done by **8x8 International Pte Ltd** with regard to Bulk SMS Service shall be considered as made or done by my company.
3. Any purchase order placed and any payment made by **8x8 International Pte Ltd** shall be considered as placed and made by my company. In case of any non-payment or breach of any terms and conditions of the Bulk SMS Service agreement with GP (to be signed and executed by **8x8 International Pte Ltd** on behalf of us), we shall be solely liable for the same to GP.
4. We shall be solely responsible for any financial or reputational loss of GP incurred because of the act or omission of **8x8 International Pte Ltd** in relation to the use of Bulk SMS service.
5. In the event of cancellation of this authorization we shall notify the same to GP through written communication within a maximum of 3 (three) days of such cancellation. In absence of such communication GP will presume the said authorization is remain valid.
6. The following Masking (mentioned in below table), annexed with this letter shall be used for our bulk SMS purpose. We hereby acknowledge that, we are merely the user of the Masking names where Grameenphone has the sole authority to modify/alter/amend/remove the masking names at any point of time.
7. A written request shall be made to GP in case any of the masking names needs to be modified/altered/amended/removed. Upon having the written request duly signed by us and based on availability, GP may authorize such change. Grameenphone has full authority regarding allotment of any masking.
8. **8x8 International Pte Ltd** shall have no authority on the masking other than execution only. Further, no modification/alteration/amendment/removal request shall be valid unless it duly signed by the Bulk SMS customer itself.

We expect you to extend cooperation towards **8x8 International Pte Ltd**.

Thanking you,

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Name:**

**Designation:**

**Contact:**

**8x8 International Pte Ltd**

**Masking information:**

Please add/Delete following masking on behalf of us:

|  |  |  |  |  |  |  |  |  |  |  |  |  |
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|  | **1** | **2** | **3** | **4** | **5** | **6** | **7** | **8** | **9** | **10** | **11** | **OK/Not OK/Comment**  **(Filled by Grameenphone Authority)** |
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Date: January 22, 2021

To,

The Head of Digital Advertising,

Robi Axiata Limited

Gulshan, Dhaka.

**Subject: Authorization letter for subscription for Bulk SMS service with masking.**

Dear Sir,

I, the undersigned, having necessary authority, do hereby authorize, appoint and engage **8x8 International Pte Ltd** in using the masking names via Robi Axiata Limited mobile network:

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Masking** | **1** | **2** | **3** | **4** | **5** | **6** | **7** | **8** | **9** | **10** | **11** |
| **1** |  |  |  |  |  |  |  |  |  |  |  |
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From now on, until further notice from us, **8x8 International Pte Ltd** shall, on our behalf, manage bulk SMS Service from you and shall disseminate the SMS to our valued customers according to our requirement.

We expect you to extend cooperation towards **8x8 International Pte Ltd**.

Thanking you,

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Name:**

**Designation:**

**Contact:**

Date: January 22, 2021

To,

The Head of Enterprise Business,

Grameenphone Ltd.

Basundhara, Baridhara, Dhaka

**Subject: Re-Authorization letter for subscription for Bulk SMS service with 8x8 International Pte Ltd.**

Dear Sir,

l, the undersigned, having necessary authority, do hereby authorize, appoint and engage **8x8 International Pte Ltd** to deal and communicate with Grameenphone Ltd. (GP) in relation to Bulk SMS service. We are pleased with the services that **8x8 International Pte Ltd** is providing to us by pushing SMS to other mobile operators in Bangladesh. In light of this delighted experience, we are requesting you to change/transfer the following masking from existing aggregator (Name of the existing SMS service provider) to **8x8 International Pte Ltd** VMSISDN:

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| **Masking** | **1** | **2** | **3** | **4** | **5** | **6** | **7** | **8** | **9** | **10** | **11** |
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Kindly allocate the above masking(s) to **8x8 International Pte Ltd** desired VMN. We expect you to extend cooperation towards **8x8 International Pte Ltd**.

Thanking you,

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Name:**

**Designation:**

**Contact:**

**Enclosure:**

1. Authorization to **8x8 International Pte Ltd**.

Date: January 22, 2021

To,

The Head of Digital Advertising,

Robi Axiata Limited

Robi Corporate Office

53 Gulshan South Avenue

Gulshan-1 | Dhaka-1212.

**Subject: Re-Authorization letter for subscription for Bulk SMS service with masking.**

Dear Sir,

l, the undersigned, having necessary authority, do hereby authorize, appoint and engage **8x8 International Pte Ltd** in using the masking names via Robi Axiata Limited mobile network:

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Masking** | **1** | **2** | **3** | **4** | **5** | **6** | **7** | **8** | **9** | **10** | **11** |
| **1** |  |  |  |  |  |  |  |  |  |  |  |
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We hereby authorize **8x8 International Pte Ltd** to configure the masking exclusively and remove from our other existing partner account**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

Following the execution of the necessary agreement, **8x8 International Pte Ltd** shall confirm our purchase order in written format and shall inform you time to time of the same as and when required by us.

Kindly allocate the above masking(s) to **8x8 International Pte Ltd** desired User ID and Account. We expect you to extend cooperation towards **8x8 International Pte Ltd**.

Thanking you,

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Name:**

**Designation:**

**Contact:**

**Enclosure:**

1. Authorization Letter for subscription to Bulk SMS Service with **8x8 International Pte Ltd**.

Date: January 22, 2021

The Head of Digital Marketing

Teletalk Bangladesh Limited

Rajuk Commercial Complex

Holding # 3/A, 5/A, 7/A, Road # 17,

Gulshan-1, Dhaka-1212

Bangladesh.

**Subject: Re-Authorization letter for subscription for Bulk SMS service with Masking.**

Dear Sir,

l, the undersigned, having necessary authority, do hereby authorize, appoint and engage **8x8 International Pte Ltd**) in using the masking names via Teletalk Bangladesh Limited mobile network:

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| **Masking** | **1** | **2** | **3** | **4** | **5** | **6** | **7** | **8** | **9** | **10** | **11** |
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We hereby authorize **8x8 International Pte Ltd** to configure the masking exclusively and remove from our other existing partner account**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.**

Following the execution of the necessary agreement, **8x8 International Pte Ltd** shall confirm our purchase order in written format and shall inform you time to time of the same as and when required by us.

Kindly allocate the above masking(s) to **8x8 International Pte Ltd** desired User ID and Account. We expect you to extend cooperation towards **8x8 International Pte Ltd**.

Thanking you,

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Name:**

**Designation:**

**Contact:**

**Enclosure:**

* Authorization letter for subscription for Bulk SMS service with Masking.

Date: January 22, 2021

**To Whom it may Concern**

**Subject: Regarding Masking Authorization for subscription for Bulk SMS service.**

Dear Sir,

l, the undersigned, having necessary authority, do hereby authorize, appoint and engage **8x8 International Pte Ltd**) to deal and communicate with All mobile operators of Bangladesh in relation to Bulk SMS service until further notice. Please note that, WE only authorized **8x8 International Pte Ltd** or its partner(s) to deal with masking SMS communication with your office. **Any entity other than 8x8 International Pte Ltd are not authorized to use below mentioned masking.**

We are requesting you to allocate the following masking to **8x8 International Pte Ltd** account:

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Masking** | **1** | **2** | **3** | **4** | **5** | **6** | **7** | **8** | **9** | **10** | **11** |
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We expect you to extend cooperation towards **8x8 International Pte Ltd**.

Thanking you,

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Name:**

**Designation:**

**Contact:**

**Enclosure:**

* Authorization letter for subscription for Bulk SMS service with Masking