**Ref. No. : [insert Traffic Source reference number]**

**Date : [insert date of request]**

To :

**8x8 International Pte Ltd**

1 George Street , #22-03/04

One George Street

Singapore 049145

**Attn :** **Oscar Lee, Vice President Carrier Relations**

**Re: Sender ID Request and Statement Letter**

Dear Sir/Madam,

In order to improve our service and bring added value to our customers, we **Client** **Company (“Client”)**, are a company engaged in the field of Cloud Messaging that intend to have A2P SMS Terminating service.

To provide the above mentioned A2P SMS Terminating service, **Client** **Company** appoints **8x8 International Pte Ltd (“Partner”)** as the A2P SMS termination service provider and requests **Partner** to work with **XL, Smartfren and Indosat** in implementing the A2P SMS termination service mentioned.

In view of the future cooperation for the A2P SMS termination service between **Partner** and **XL, Smartfren and Indosat**, I, **Name of Representative**, **Position of representative** as the representative of **Client Company,** make the following declarations:

1. **Client** shallensure that all mobile numbers **XL, Smartfren and Indosat,** that are registered by **Client** and will receive specific messages via A2P SMS service, are **Client’s** genuine members who have registered their mobile numbers and agree to receive A2P SMS.
2. **Client** shall guarantee and take full responsibility for all the delivered contents via A2P SMS termination service. **Partner** and **XL, Smartfren and Indosat** accepts no liability whatsoever regarding the abuse of the contents of SMS via the mentioned A2P SMS termination service.
3. **Client** shall guarantee and take full responsibility for the name of Sender ID registered. The sender ID(s) to be registered is/are **[insert Sender ID to be registered, max.11 characters]**

This Letter of Appointment is made for the necessary use accordingly.

**Client Company**

Client Representative Signature

+ Company Stamp

**Representative Name**

**Representative Position**